

Request For Quotation

RFQ Reference : 30000018386

Issuing/Publishing Date: 05/01/2026 3:16 PM

Subject of RFQ: Assessment of the General Inspectorate of Border Police (GIBP) in Moldova

**Open for Response Date =
Open Date value :** 05/01/2026 3:16 PM

Description: Assessment of the GIBP capacity to collect, process, store and cross-check biometric information

Contact Name: Vlada Cavtea

Close Date: 16/01/2026 3:16 PM

Contact Email: vcavtea@iom.int

Expected date for contract/PO award:

Timezone: Coordinated Universal Time

If any doubt exists as to the time zone in which the quotation should be submitted, refer to <http://www.timeanddate.com/worldclock/>

International Organization for Migration kindly requests your quotation for the provision of the services described in the RFQ submission form below.

When preparing your quotation, please be guided by the RFQ information below. It is your responsibility to ensure that your quotation is submitted on or before the deadline. Quotations received after the submission deadline, for whatever reason, will not be considered for evaluation.

Established in 1951, IOM is a Related Organization of the United Nations, and as the leading UN agency in the field of migration, works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

Assessment of the GIBP capacity to collect, process, store and cross-check biometric information

Duty Station: Republic of Moldova

Duration: 01 FEBRUARY 2026 - 31 MAY 2026

Nature of engagement: Supporting the Border Police in conducting a comprehensive assessment of the current institutional capabilities to collect, process, store and cross-check biometric information in an effective and responsible manner, aligned with the best European practices, and to develop

actionable recommendations for capacity strengthening.

RFQ INFORMATION

Method of submission	<p>Quotation must be submitted as follows: E-tendering or email</p> <p><i>Note that IOM only accepts bids submitted as per the required response method. In most countries, IOM only accepts bids submitted through E-tendering. In countries where IOM accepts bids submitted through several methods (i.e. by E-tendering, by email or by physical delivery/courier), IOM strongly encourages suppliers to submit bids via E-tendering as this will enhance the integrity and transparency of the procurement process, reduce manual errors and enable the streamlining of the processes, leading to an overall more effective process.</i></p>
Cost of preparation of quotation	IOM shall not be responsible for any costs associated with a vendor's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.
Contractual Terms	Any Purchase Order that will be issued as a result of this RFQ shall be subject to the IOM standard terms for provision of goods/services/transportation/medical services available at https://www.iom.int/do-business-us-procurement or IOM standard contract templates.
Documents to be submitted	Bidders shall submit and sign the-bid submission form below.
Quotation validity period (days)	<p>The vendor quotation should remain valid for the following number of days from the deadline for the submission.</p> <p>30</p>
Price	Quotations shall be for the goods, works and/or services stated in the Specification/TOR/SOW
Clarifications	<p>Contact details for correspondence, notifications and clarifications</p> <p>Click or tap here to enter text.</p> <p>Contact Name: Vlada Cavtea</p> <p>E-mail address: vcavtea@iom.int</p>
Evaluation method	The contract will be awarded to the lowest price substantially compliant offer
Right not to accept any quotation	IOM is not bound to accept any quotations, nor award a contract or purchase order

Response Rules

	Rule
<input checked="" type="checkbox"/>	Suppliers are allowed to revise their submitted response

Thank you and we look forward to receiving your quotation.

Issued by: Route des Morillons, 17Geneva Switzerland

Name: Alina Mihalachi

Title: SCU Officer

Date: 2026-01-05 15:16:31.0

Requirements

**Response is required*



Annex 2 - TERMS OF REFERENCE

Assessment of the GIBP capacity to collect, process, store and cross-check biometric information

1. **Duty Station:** Republic of Moldova
2. **Duration:** 01 FEBRUARY 2026 - 31 MAY 2026
3. **Nature of engagement:** Supporting the Border Police in conducting a comprehensive assessment of the current institutional capabilities to collect, process, store and cross-check biometric information in an effective and responsible manner, aligned with the best European practices, and to develop actionable recommendations for capacity strengthening.

4. **Project Context and Scope:**

The General Inspectorate of Border Police (GIBP) under the Ministry of Internal Affairs (MIA) of the Republic of Moldova is the national institution responsible for implementing the state policy in the field of integrated state border management, prevention and combating cross-border crime, with direct attributions in the field of border checks and border surveillance and control of state border crossings.

Within the framework of the project "Enhancing the Border Police's operational and training capacity towards strengthened border management in the Republic of Moldova", financially supported by the Bureau of International Narcotics and Law Enforcement Affairs (INL) within the United States Department of State and implemented by the International Organization for Migration (IOM), the mission contributes to addressing multifaceted border management challenges by strengthening the institutional and operational capabilities of border authorities.

Biometric technologies have become a vital part of border and migration management. The

use of automated recognition of individuals based on physical and behavioral characteristics improves the reliability of verification. Biometrics is also of great importance to facilitate and expedite regular and safe cross-border mobility; for instance, it enables the use of automated border control gates. Furthermore, the responsible use of biometrics enhances security in migration and border management processes. IOM considers biometrics to be a valuable tool for identity and migration management processes. As with all new technologies, the advantages and disadvantages, and benefits and risks, need to be carefully assessed. Using biometrics contributes to the accurate and efficient identification of individuals. Reliable identification is vital for protecting identity and preventing identity or entitlement fraud.

The purpose of this engagement is to respond to the need for development of Border Police capacity to utilize biometric information to verify and confirm the traveller's identity, according to the international best practices^[1], particularly the EU regulations and the national commitments related to the EU accession criteria. The utilisation of biometric information applies equally to the first line as well as second line of verifications performed during border control, but also to the laboratory expertise executed whenever needed.

IOM builds on the already established collaboration with GIBP and based on the national authority's request, adopts a structured approach in providing specialized assistance. Such assistance is provided from the perspective of IOM's mandate and expertise, and in collaboration with other relevant national authorities.

Eligible for this assignment are experts and specialized companies with proven record in capacity building in this field.

5. Organizational Department / Unit to which the selected enterprise is contributing:

Migration Governance Unit, Immigration and Border Governance

6. Tangible and measurable outputs of the work assignment

Under the overall guidance of the IOM Chief of Mission and Programme Coordinator - Migration Governance, and the direct supervision of Programme Officer/IBG Unit, the selected incumbent will conduct a comprehensive assessment of the current technical capacity, as well as internal policies and legal framework relevant to performing biometric data acquisition, processing, storage and cross-checking with national and international databases. The findings of the assessment will be included in a comprehensive report, describing the current state of GIBP IT infrastructure, equipment, software, information integration and exchange, as well as national and internal regulations and Standard Operating Procedures, related to biometric screening at the state border. The report will propose improvement recommendations and a sequenced roadmap towards strengthening the responsible and

enhanced biometric information processing by GIBP, in terms of procedures, software, hardware, infrastructure and normative aspects.

For this purpose, the incumbent will be responsible for the following:

- a) Draft assessment workplans and briefings detailing the scope of assessment and steps to be followed, for approval by IOM and relevant national authority;
- b) Map and analyse relevant national legislation, regulations, and internal procedures governing biometric data collection, processing, storage, and cross-checking, and the findings inserted in the final report;
- c) Map and analyse operational procedures for collection, verification, and matching of biometric data with relevant databases (national and international);
- d) Assess technical and procedural safeguards to ensure secure storage, transmission, and access control of biometric data;
- e) Review compliance with international obligations, including data protection and privacy frameworks, and particularly EU standards on Integrated Border Management/Border Checks;
- f) Evaluate existing biometric collection systems, including equipment, software, and databases;
- g) Assess interoperability with national and international databases and information systems;
- h) Assess existing development plans of GIBP towards practices registered in EU countries and compare/reflect them in the required capabilities of the available information systems;
- i) Examine human resources capacity, including staff skills, training, and deployment;
- j) Provide comparison with the biometric border management information systems in

EU/Schengen countries and identify/suggest best practices to be considered in the development process;

k) Identify gaps in compliance with data protection laws, standards and international regulations related to responsible use of biometry;

l) Assess reliability of current information systems, in terms of speed, accuracy, interoperability, capacity to exchange volumes of information with relevant stakeholders, ;

m) Provide specific, actionable recommendations for improving technical infrastructure, institutional frameworks, human resources capacity, and inter-agency cooperation;

n) Identify potential investment needs and training priorities;

o) Prepare briefing notes, presentations and reports as required for the implementation of the assignment;

p) Participate in meetings, interactions, briefings as required for the implementation of consultancy;

q) Collaborate and coordinate with other IOM consultants and relevant stakeholders as guided by IOM.

Expected Outputs and Deliverables

Nr.	Deliverables	De
1.	Draft workplan/assessment plan presented for approval by IOM and national authorities	1 March 2026
2.	Assessment report on GIBP capacity to collect, process, store and cross-check biometric information with a comprehensive roadmap for improvement	By 30 April 2025
3.	Participation in a workshop to present the assessment report	By 30 May 2026

Payment Modalities

The payment will be done in one instalment, upon submission of all deliverables.

The service provider must adhere to the International Organization for Migration (IOM) Data Protection Principles (IN/138) and maintain confidentiality.

7. Performance indicators for the evaluation of results

The performance will be evaluated against the following criteria:

- a. Timeliness. Satisfactory completion of tasks indicated in this TOR
- b. Stakeholder satisfaction and positive feedback on deliverables.
- c. Quality and comprehensiveness of reports and documentation.

8. Education, Experience and/or skills required

EDUCATION

Advanced degree in Law, Information Technology, Security Studies, Border Management, or related fields.

EXPERIENCE

Minimum 7 years of professional experience in biometric systems assessment, border management, or identity management.

Proven knowledge of biometric data collection, processing, and verification systems.

Previous experience in developing or evaluating Border Information Management Systems (BIMS) biometry

in Schengen countries

Familiarity with international and EU standards on biometric data and border controls.

Strong understanding of Moldova's context and legal frameworks.

LANGUAGES

For this position, fluency in English is required. Fluency in Romanian is an asset.

9. Travel required

For international experts travel may be required to Moldova and within the country, in which case IOM will cover travel and accommodation expenses.

For national experts travel may be required within the country, in which case IOM will cover travel and expenses.

10. Competencies

Values

- **Inclusion and respect for diversity:** respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- **Integrity and transparency:** maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- **Professionalism:** demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

Core Competencies – behavioural indicators

- **Teamwork:** develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- **Delivering results:** produces and delivers quality results in a service-oriented and timely manner; is action-oriented and committed to achieving agreed outcomes.
- **Managing and sharing knowledge:** continuously seeks to learn, share knowledge and innovate.
- **Accountability:** takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- **Communication:** encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.

[1]these refer to the standards, operating procedures and regulations that are internationally recognized when using biometrics in the context of border management (for instance, the ICAO standards or the "United Nations Compendium of Recommended Practices for the Responsible Use and Sharing of Biometrics in Counter-Terrorism").

Section 1. Eligibility criteria- Minimum Eligibility and Qualification Criteria

*1. Proposer is a legally registered entity- Form D: Proposer Information

Select one of the following:-

- a. Yes(*Response attachments are required*)
- b. No

*2. Vendor is not suspended, nor otherwise identified as ineligible by any UN Organization, the World Bank Group or any other International Organisation in accordance with Section 2 Article 4.

Select one of the following:-

- a. Yes(*Response attachments are optional*)
- b. No

Section 2. Previous Experience

*1. Minimum 7 years of relevant experience.

Response attachments are required.

*2.

Minimum 3 contracts of similar value, nature and complexity implemented over the last few years.

Response attachments are required.

Section 3. Management Structure and Key Personnel

*1. -Minimum 7 years of professional experience in biometric systems assessment, border management, or identity management.

-Proven knowledge of biometric data collection, processing, and verification systems.

-Familiarity with international and EU standards on biometric data and border controls.

-Previous experience in developing or evaluating Border Information Management Systems (BIMS) biometry in Schengen countries

-Strong understanding of Moldova's context and legal frameworks.

CV to be submitted.

Comments:

Lines

Delivery Requirements:

Currency of the Quotation: USD					
INCOTERMS:					
Item No	Description	UOM	Qty	Unit price	Total price
	Assessment of the GIBP capacity to collect, process, store and cross-check biometric information				
Total Price					

COMPANY PROFILE (Vendor Information Form)

For New Suppliers Only

Note that IOM only accepts bids submitted as per the required response method. In most countries, IOM only accepts bids submitted through E-tendering. In countries where IOM accepts bids submitted through several methods (i.e. by E-tendering, by email or by physical delivery/courier), IOM strongly encourages suppliers to submit bids via E-tendering as this will enhance the integrity and transparency of the procurement process, reduce manual errors and enable the streamlining of the processes, leading to an overall more effective process.

Item Description	Detail
Legal name of bidder*	
Legal Address (house no, street name, zip code, city*, region*, country*)	
Website	
Registration date* and VAT number*	
Legal structure	
Business type/industry category*	
Are you a UNGM registered vendor?	
Do you provide services/goods internationally?	
Contact information*	Company Tel/Mobile: Company Email: Contact Person 1: Contact Person 2:
Disability inclusive business*	
Women-owned/controlled*	
Bank Information	Bank Name: Bank Address: IBAN: SWIFT/BIC: Account Currency: Bank Account Number: Other relevant information:

¹ If company id not registered in UNGM or with IOM. If supplied to IOM already, please indicate if there are any changes to be incorporated in the vendor information sheet signed earlier

BIDDER'S DECLARATION OF CONFORMITY

Note that IOM only accepts bids submitted as per the required response method. In most countries, IOM only accepts bids submitted through E-tendering. In countries where IOM accepts bids submitted through several methods (i.e. by E-tendering, by email or by physical delivery/courier), IOM strongly encourages suppliers to submit bids via E-tendering as this will enhance the integrity and transparency of the procurement process, reduce manual errors and enable the streamlining of the processes, leading to an overall more effective process.

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I hereby represent and warrant that neither the vendor, nor any person having powers of representation, decision-making or control over it or any member of its administrative, management or supervisory body, has been the subject of a final judgement or final administrative decision for one of the following reasons: bankruptcy, insolvency or winding-up procedures; breach of obligations relating to the payment of taxes or social security contributions; grave professional misconduct, including misrepresentation, fraud; corruption; conduct related to a criminal organisation; money laundering or terrorist financing; terrorist offences or offences linked to terrorist activities; child labour and other trafficking in human beings, any discriminatory or exploitative practice, or any practice that is inconsistent with the rights set forth in the Convention on the Rights of the Child or other prohibited practices; irregularity; creating or being a shell company.
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I further represent and warrant that the vendor is financially sound and duly licensed.
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I further represent and warrant that the vendor has adequate human resources, equipment, competence, expertise and skills necessary to complete the contract fully and satisfactorily, within the stipulated completion period and in accordance with the relevant terms and conditions.
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I further represent and warrant that the vendor complies with all applicable laws, ordinances, rules and regulations.
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I further represent and warrant that the vendor will in all circumstances act in the best interests of IOM.
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I further represent and warrant that no official of IOM or any third party has received from, will be offered by, or will receive from the vendor any direct or indirect benefit arising from the contract.
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I further represent and warrant that the vendor has not misrepresented or concealed any material facts during the contracting process.
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I further represent and warrant that the vendor will respect the legal status, privileges and immunities of IOM as an intergovernmental organization.

² This form is mandatory to fill in and sign by every vendor who submits quotation

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I further represent and warrant that the vendor does not employ, provide resources to, support, contract or otherwise deal with any person, entity or other group associated with terrorism as per the UN Sanctions List and any other applicable anti-terrorism legislation.
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I further represent and warrant that, the vendor will apply the highest ethical standards, the principles of efficiency and economy, equal opportunity, open competition and transparency, and will avoid any conflict of interest.
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I further represent and warrant that the vendor undertakes to comply with the Code of Conduct, available at https://www.unhcr.org/Public/CodeOfConduct .
<input type="checkbox"/>	<input type="checkbox"/>	It is the responsibility of the vendor to inform IOM immediately of any change to the information provided in this Declaration.
<input type="checkbox"/>	<input type="checkbox"/>	On behalf of the vendor, I certify that I am duly authorized to sign this Declaration and on behalf of the vendor I agree to abide by the terms of this Declaration for the duration of any contract entered into between the vendor and IOM.
<input type="checkbox"/>	<input type="checkbox"/>	IOM reserves the right to terminate any contract between IOM and the vendor, with immediate effect and without liability, in the event of any misrepresentation made by the vendor in this Declaration.

Name: Alina Mihalachi

Title: SCU Officer

Date: 2026-01-05 15:16:31.0